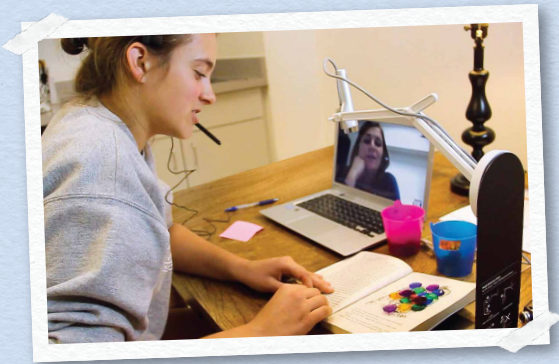# Online Services Tech Requirements

Network:
- Ping of less than 100 ms • Download speed of at least 2 Mbps
- Upload speed of at least 2 Mbps
- Limit use of the network by other devices during the Online Instruction session (other devices streaming content such a Netflix, Pandora, etc. will drastically reduce bandwidth required for Online Instruction).

Computer (Minimum):
- Mac:
  - Processor: Dual Core 2Ghz or Higher (i3/i5/i7)
  - Ram: 4GB or Higher
  - Operating System: Mac OS 10.8 or later
- Windows:
  - Processor: Dual Core 2Ghz or Higher (i3/i5/i7 or AMD equivalent)
  - Ram: 4GB or Higher
  - Operating System: Windows 7, Windows 8 or 8.1, Windows 10
- Chrome Operating System:
  - Preferred Processor: (i3/i5/i7 or equivalent or greater)
  - Ram: 4GB or Higher
  - Operating System: latest release version

Webcam:
- **Minimum:** A webcam - built-in or USB plug-in
- **Recommended:** HD webcam - full HD 1080p
  - *Example:* Logitech HD pro 920 - full HD 1080p

Web Browser:
Our online platform is currently only supported by the Google Chrome web browser.

Online Services Kit:
Students are required to use the technology and materials that are in the Online Services Kit.
This Kit includes headphones, a document camera, instruction or evaluation materials, and a UPS return label.

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